

TCC ACTION

PARTNERSHIP

Community Services: 2019

Community Services staff provide participants with options to help solve their emergency food, shelter, health, housing, transportation, and tax preparation issues. The stories of Jerome, John and Mary reflect some of the diverse participants who have been helped by the Community Services Department.

Jerome who is single, disabled and out of work, had recently found employment when his vehicle broke down. He needed immediate help with car repairs to get to work to pay his monthly bills. Jerome used the tax prep service which resulted in a refund to buy a better car.



John and his wife were working several part-time jobs to help meet the needs of their large family. Because a hectic work schedule and family life inhibited repairing his older home, John received emergency repairs and energy efficient weatherization improvements. Tax prep also helped John to use his refund to meet the needs of his large household.

Single mom, Mary, had regular employment but she was struggling with financial barriers. Help with rent and vehicle repairs enabled Mary to maintain her job and keep up with monthly bills. She then had her taxes prepared and used her refund to catch up on bills and pay down her debt.